VIP MANAGER

PCI DSS COMPLIANCE MANAGER FOR VIP MERCHANTS

VIP Manager provides acquiring organisations with a highly efficient, cost effective, online solution for managing the PCI DSS compliance reporting of their VIP merchants.

Working with some of the world's largest acquiring organisations has given Sysnet a deep insight into how those organisations manage their VIP merchants' PCI DSS compliance and associated reporting requirements and more importantly, into the common issues they face when managing their VIP merchants.

VIP Manager addresses those issues by providing an easy-to-use, centralised, on-line solution that provides a comprehensive overview of the VIP merchant portfolio compliance and a holistic view of each individual VIP merchant's status.

CAUSES OF OPERATIONAL INEFFICIENCIES AND OVERHEAD

» Data gathering and collation; for both card scheme specific reporting requirements and ad-hoc internal risk management purposes.

» Communications bottlenecks; often the account or relationship manager is the single point of contact for the VIP merchant, resulting in a manual, time consuming, and inefficient communication between the acquirer and merchant.

» Monitoring; a lack of centralised communication management can result in some merchants being harassed while others are not contacted at all.

» Account Data Compromise; All of the above inefficiencies are exacerbated in the event of an account data compromise – incident response, forensic investigation, reporting process.

KEY BENEFITS

» Significant cost savings from more effective merchant engagement, internal management reporting, and card scheme reporting.

» Efficient management of your VIP merchant portfolio, promoting good customer relations.

» Improved management oversight of the compliance team.

WHO ARE VIP MERCHANTS?

VIP merchants are any merchants that are strategic to you. They are often relationship managed and are typically larger, high value, high volume merchants with complex technology environments. In the main, those merchants would be classified as PCI DSS (Payment Card Industry Payment Security Standard) level 1, 2 or 3. However, some level 4 merchants may also be considered strategic to you for various reasons.

KEY FEATURES OF VIP MANAGER

» Tracks merchants' progress towards the achievement of compliance.

» Logs and tracks engagement and interaction with each VIP account.

» Monitors compliance team's activity.

» Uploads and stores multiple report types to a single central repository.

» Configures and outputs card scheme returns in the required format.

» Provides ad hoc internal management reports.

VIP Manager can be delivered as a stand-alone service or as part of our Sysnet.air solution. Sysnet.air is an award-winning, cyber security and compliance management solution that helps businesses to improve security, and acquiring organisations to reduce risk. To learn more about our full range of services visit sysnetgs.com, email sales@sysnetgs.com or call:

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